



Camp Sylvester

One Dodge Ridge Road, Pinecrest, CA 95364
www.campsylvester.org

Open 363 Days a Year

Visit for Any Reason, Every Season!

Camp Sylvester Post-Visit Guest Survey:

Introduction:

Camp Sylvester is a non-profit charitable organization that provides educational and recreational camping facilities to groups and organizations throughout Northern California. The survey below is a tool that Camp Staff uses to track guest satisfaction. Camp Staff presents all survey results to the Camp Sylvester Board of Directors. We encourage input regarding your stay both good and bad so that we may work to continue improving our operating organization and facilities.

Group / Organization: _____

Date(s) of Camp Sylvester Visit: _____

Organizer's Name (not-required): _____, **Phone:** _____

Overall Stay, Guest Survey:

1. How many years has your group been attending Camp Sylvester? _____
2. In total how much did your group/organization charge each camper who stayed at Camp Sylvester? _____
3. How many campers would you estimate attended, have attended? This Year: _____, Last Year: _____
4. Would the ability for individual campers to pay for Camp by credit or debit cards be helpful? _____
5. Would your group be interested in online camper registration? _____
6. What could Camp Sylvester do to increase attendance during your group's visit?

7. Are you planning on visiting Camp Sylvester again? _____
8. If yes, I have reservations scheduled for? _____
9. If no, why? _____
10. Camp Sylvester offers many tools to help guests promote programs and plan guest's stay, would you be interested in a free consultation/workday with Camp Sylvester Planning Staff? _____
11. If yes, who should Camp contact? _____
12. When should Camp anticipate a consultation / workday? _____

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Facility Survey:

1. Were cabins and facilities cleaned to your satisfactions upon arrival? _____
2. Did meal services: ordering, delivery, preparation, serving and clean-up run smoothly? _____
3. Is your group interested in catered meals? _____
4. If no, how can Camp improve your meal services program?

5. Did the Camp cleaning and check out process run smoothly? _____
6. What priority projects/items would you suggest Camp Sylvester do to improve its facilities?

7. List any facilities problems your group experienced during your stay at Camp Sylvester?

8. Other Comments:

Thank you for your input,

Kenny J. Peterson
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www.campsylvester.org
(209) 968-5372

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